Read this manual carefully and never store it inside the safe!
EXECUTIVE / LONG GUN SAFE

PACKAGE CONTENTS

1 – Executive / Long Gun Safe
1 – Operation Manual
1 – Removable Gun Rack (3014C, 3018C, 3024C / (2) 3032C
1 – Removable Storage Shelf (3014C) / (2) 3018C / (3) 3024C / (5) 3032C
4 – Shelf Support Clips (3014C) / (8) 3018C / (12) 3024C / (20) 3032C
1 – Interior Storage Box
2 – Storage-Box Keys
1 – Mounting Kit w/ Bolts

ATTENTION

DO NOT RETURN SAFE TO STORE!
For missing parts or difficulty operating your safe, please contact our Consumer Assistance Department by telephone.

Store will not accept returned products without prior authorization. You must first contact our consumer assistance department.

US/Canada 1-877-354-5457 (Toll Free)
Mexico 01-800-288-2872 After English voice recording stops you must then enter 800-860-1677 to complete your call. (Toll Free)
Australia 0011-800-5325-7000 (Toll Free)
Germany/New Zealand 00-800-5325-7000 (Toll Free)

Other Countries XX*-310-323-5722
XX*- Dial U.S. Country Code first (Toll Charges Apply)
SAFE SERIAL NUMBER

Whenever contacting our Consumer Assistance Department, you will need to provide them with the serial number of your safe.

Your safe’s serial number is on a tag that is located on the front of the safe in the lower right corner.

IMPORTANT:
Do Not Remove Safe I.D. Tags!

NOTE: Record your safe’s serial number and combination and store in a secure location OTHER THAN YOUR SAFE.

SAFETY PRECAUTIONS

The safe door is heavy. Do not open the door with the safe on an uneven or unstable floor. Hanging on an open door may cause the safe to tip forward when not secured to a wall or the floor, resulting in serious injury or death to yourself or others. If you have small children in your home, please make sure you never leave your safe unsecured. It is possible for small children to climb inside your safe and become locked in. This could result in serious injury or death.

UNLOCK & OPEN YOUR NEW SAFE

DOOR HANDLE

The handle spindles have been shipped inside the Styrofoam cover on the outside of the safe door and should be installed before opening safe the first time.

UNLOCK AND OPEN THE SAFE

NOTE: Your Safe’s Combination is Printed on the back of this manual.

Take three-number code 75-10-31 as an example.

1. Turn the dial counter-clockwise for at least three revolutions (or above), and stop when 75 is aligned with the opening index. If alignment is failed, try to align in the next revolution.
2. Turn the dial clockwise, and stop when 10 is aligned with the opening index in the second revolution (counting it the first revolution when not passing 10, and counting it the second when passing 10 for the first time). If alignment is failed, try from step 1.
3. Turn the dial counter-clockwise, and stop when 31 is aligned with the opening index in the first revolution (counting it the first revolution when not passing 31). If alignment is failed, try from step 1.
4. Turn the handle clockwise to unlock the safe.

CLOSE AND LOCK THE SAFE

1. Close the door.
2. Turn the handle counter-clockwise to lock the safe.
CLIMATE MONITORING

TEMPERATURE AND HUMIDITY GAUGE

For your convenience and added protection of your safe’s contents, this safe is equipped with a hygrometer that continually monitors and displays the interior temperature and humidity on an LED Display panel located above the left side of the door.

![Temperature and Humidity Gauge](image)

Depending on the geographic location of your safe, excess humidity may be a problem that can cause damage to the contents. For this reason, it is recommended that you open your safe on a regular basis, especially if you live in an area of high humidity. Additionally, it is recommended that you keep important paperwork in airtight zip lock type bags. This will prevent damage should moisture accumulate, especially in air tight fire and waterproof safes.

HOW TO TURN ON BACK LIGHT

The back light makes it easier to read the gauge in low light environments. You can activate the back light by pressing the button located on the bottom at right side of the LED display.

CELSIUS OR FAHRENHEIT

You can change the temperature display to show the temperature in either Celsius or Fahrenheit by pressing the button located on the top at right side of the LED display.

HOW TO CHANGE BATTERY

The LED Humidity/Temperature gauge operates on a single AAA battery. You must replace the battery if it becomes low or dead.

1. Remove the LED Display from the safe by lifting the edges and pulling out.
2. Remove the Battery Cover by pressing on the left side and sliding the cover to the right until it can be lifted off.
3. Replace the “AAA” battery and place cover back over the battery compartment.
4. Replace the LED Display Panel in the safe.
**LOCKING STORAGE BOX**

The safe storage of ammunition is now mandated by many states nationally and many countries internationally. This safe includes a steel storage/amunition box that can be placed in the safe or elsewhere as required by law. It includes a convenient carry handle and is equipped with a built in lock for additional safety.

The lock includes two keys that should be stored away from the box and both the lock and keys have matching identification numbers that should be recorded for future reference. A durable powder coat finish assures long life and easy cleaning with a soft cloth.

To open:
Insert supplied key and turn fully to the right and pull door open.

To close:
Push door to closed position, turn key fully to the left until it stops. The door is now in the locked position. Remove key and store in a safe place.

**APPROPRIATE USE**

This Executive Safe protects records and many other valuables. Testing shows that the interior temperature of the safe remains below 350°F (177°C) for 30 minutes during a fire up to 1400°F (593°C) when used properly. Your safe must be closed and latched in order to properly protect the contents from fire.

**PLACEMENT OF SAFE**

Proper installation and anchoring are critical to the security of your safe.

Install near a load-bearing wall to support the weight of the safe.

To help protect the exterior finish of your safe, install inside in a dry location where there is climate control (heat in the winter and cooling in the summer).

This safe has been designed to withstand a certain amount of heat during a fire. Generally speaking, fire safes perform better in lower levels of a home (like the basement) where fire temperatures are lower. Additionally, placement of your safe away from potential hot spots (areas where flammable materials are stored) will improve your chances that your safe and its contents will perform better in a home fire. No safe is completely fireproof. If the fire reaches a high enough temperature for long periods, fire damage will occur.

**MOVING YOUR SAFE**

Before moving your safe, verify the load bearing weight of the floors and stairs, and types of flooring the safe will be moved over (tile, wood, and other flooring can be damaged by the weight of the safe). To determine whether or not your safe will make it through doorways, stairs or corners take the empty safe box and see if it will fit all the way through to its final location.
ANCHORING YOUR SAFE
You may bolt the safe to the wall or floor to increase protection from theft and resistance to tipping. This safe was manufactured with bolt down holes pre-drilled in the back panel and floor panel. To secure your safe to the wall or floor:

1. Locate the pre-drilled holes on the floor or back panel.
2. Anchor the safe using the mounting hardware kit, which includes lag screws and anchors.

NOTE: Bolting/unbolting of the unit is at the consumer’s expense and discretion. LH Licensed Products is not responsible for any costs incurred.

If you have any questions about mounting the safe, please check with your local home center/hardware retailer or independent contractor.

CARE AND MAINTENANCE
When properly maintained, your safe will continue to operate for many years. In order to ensure optimum performance of your safe, please follow these simple precautions:

CLEAN HANDS - Never attempt to operate the digital keypad if your hands have excessive dirt, debris or liquids on them.

CLEAN SAFE – To clean the surface of your safe, it is recommended that you use a mild cleaner (e.g., window cleaner) to avoid scratching or discoloring the surface. Always wipe dry and NEVER use abrasive cleansers on the safe or combination dial.

MOISTURE – We recommend that you place delicate items such as pictures or intricate jewelry into an air-tight container before storing them in your safe. Avoid placing your safe in areas of high humidity. For optimum performance, the safe should be opened and aired out for at least 20 minutes every two weeks.

For future reference, store this Operation and Installation Guide in a secure area away from the safe. DO NOT DISCARD!
INSTALLING SHELVES

**Note:** Quantity of included shelves and gun racks will vary depending on the model

This safe includes an adjustable/removable shelf and gun rack. To install:

1. Remove shelf, gun rack and shelf support clips from protective wrapping.
2. Determine the desired location of your shelf and/or gun rack and note the corresponding support guide slots on the vertical standards that are best suited to support the shelf in that location.
3. Insert (1) support clip into each of the vertical standards. The top of the support clip should be placed into the selected slot first and then the bottom of clip will lock in place when pushed back.
4. **IMPORTANT:** Make sure all clips (4) are installed at the same height on the vertical standards so that the shelf is level.
5. Install the shelf into position by placing inside the safe (tilting if necessary) and lowering into position on the support clips.

**HINT:** If shelf is not being used, it can be stored in the bottom of the safe.

LOST COMBINATION / ADDITIONAL STORAGE BOX KEYS

The following information is required to recover lost combination or to obtain keys for the locking storage box:

1. **PROOF OF OWNERSHIP (1 of 2 Options Below)**
   **SALES RECEIPT & IDENTIFICATION – INTERNATIONAL ORDERS ONLY!**
   - Copy of sales receipt showing Store, Date & Product Description.
   - Copy of your picture I.D. (Drivers license, passport, regular I.D.).
   **PRODUCT OWNERSHIP VERIFICATION FORM**
   If sales receipt is not available, contact us by email or telephone to request a “Product Ownership Verification Form”.

2. **ORDER INFORMATION**
   **CONTACT INFORMATION**
   - Name & Shipping Address
   - E-mail address (If Available)
   - Telephone Number
   - Best Time to Contact You
   **PRODUCT INFORMATION**
   - Safe Model #
   - Safe Serial #
   - Lock Key #
   - Quantity of Keys Ordered

3. **METHOD OF PAYMENT**
   - Telephone:
     Visa or MasterCard
   - Mail:
     Check or Money Order

**NOTE:** For pricing please contact Consumer Assistance.
Contact information is located on the back cover of this manual

Terms subject to change without prior notification.
LH Licensed Products, Inc., ("LHLP, Inc.") warrants that for a period of seven (7) years from the date of purchase, this product will be free from structural or mechanical defects resulting from materials or workmanship. LHLP, Inc., at its sole option and as the purchaser’s sole remedy under this warranty, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement or repair will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value.

THIS IS YOUR EXCLUSIVE WARRANTY.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is only valid for the original retail purchaser from the date of initial retail purchase and is not transferable. You must keep the original sales receipt. Proof of purchase is required to obtain warranty service.

LHLP, Inc. dealers, service centers, or retail stores selling this product do not have the right to alter, modify or in any way change the terms and conditions of this warranty.

This warranty does not apply to the finish on the product. This warranty does not cover normal wear and tear of parts or damage resulting from any of the following: negligent use or misuse of the product, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than LHLP, Inc. or an authorized service center, improper installation, or exposure to extremes of heat or humidity. Further, the warranty does not cover Acts of God, such as fire, flood, hurricanes and tornadoes.

LHLP, Inc. shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty or otherwise relating to the sale of this product. LHLP, Inc. is also not responsible for: costs associated with removing or installing the product; damage or loss of the contents of the product; nor for the unauthorized removal of the contents; or damages incurred during shipment.

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Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty period. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state, or province to province, or jurisdiction to jurisdiction.
# CONSUMER ASSISTANCE

**EMAIL** (Best Contact Method): LHLPCustomerService@LHLPinc.com  
**WEBSITE:** www.Honeywellsafes.com  
**ADDRESS:** Consumer Assistance Dept.  
LH Licensed Products, Inc.  
860 East Sandhill Avenue  
Carson, CA 90746 USA  
**TELEPHONE:**  
**US/Canada** 1-877-354-5457 (Toll Free)  
**Mexico** 01-800-288-2872 After English voice recording stops you must then enter 800-860-1677 to complete your call. (Toll Free)  
**Australia** 0011-800-5325-7000 (Toll Free)  
**Germany/New Zealand** 00-800-5325-7000 (Toll Free)  
**Other Countries** XX*-310-323-5722 (Toll Charges Apply)  
XX*- Dial U.S. Country Code first  
**CALL CENTER HOURS:**  
**US/Canada** 7am – 5pm (PST**) Mon – Fri  
**CALL BACK HOURS:**  
**Other Countries** 7am – 8pm (PST**) Mon – Fri  
**PST**- Local time in Los Angeles, CA, USA  
**INTERNATIONAL CALL BACK HOURS:**  
If you need to speak with a consumer assistant and cannot contact us during the Call Center hours above, please send an email or leave a telephone message, including your Name, Telephone Number and the best time for us to contact you during the Call Back hours above and we will make our best effort to contact you and help to answer any of your questions or concerns.

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M3014CE-09302014